Improve Compliance at the Point of Care with Electronic Visit Verification

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Home and Community Care’s distributed delivery environment makes accountability of visits and services more challenging than in centralized, facility-based care models. The benefits of home-based care delivery are extreme, from both a cost savings and a patient results perspective. Electronic Visit Verification (EVV), when combined with manageable policies and procedures and back-office scheduling/billing/payroll software, can significantly improve accountability to assure that services are being delivered to care recipients when and where providers claim they are and providers are able to manage this service delivery with reasonable, sustainable expense.

The following whitepaper has been developed to highlight an innovative solution and mobile technology that brings additional resources to the fingertips of nurses and homecare professionals at the frontline to support their clinical decision-making and contribute to improved client outcomes. With day to day changing patient needs, there is increasing evidence that these new mobile technologies and applications will transform the industry and facilitate faster and better communications, as well as rapidly providing integrated outcome data to the front line field staff while providing an agency the ability to increase census with current staff.

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CellTrak VisitManager™ fundamentally transforms how your field staff delivers care, improving compliance and creating added time for more visits. VisitManager replaces error prone paper forms with an easy to use mobile app and management portal.

With VisitManager, your staff will gain instant access to patient specific care plans, allowing them to document and verify electronically at the point of care. Through use of the VisitManager portal your coordinators can keep staff safe and productive by monitoring their real time activities. VisitManager streamlines care plan delivery and verification, improving your agency’s compliance and census.

**Solution Features**

**Scheduling**
- Schedule changes communicated immediately, increasing capacity for increased visits.
- Reduction in missed visits, improving compliance.

**Time and Attendance**
- With GPS enabled devices in hand, staff will be checked in for the day upon turning on the device. No need to go to the office first, saving time and increasing productivity.
- Configurable visit alerts (missed, short, delayed missed).

**Visit Verification**
- Document and verify electronically at the point of care.
- Automated validation minimizes documentation errors.
- Shared Care verification allows for multiple patients to be visited by one care provider.

**Care Plan Completion**
- Electronic patient specific care plans replace paper version.
- Vitals, tasks and assessment measurements.

**Reporting**
- Analytical reports provide positive and negative trends in your agency.
- Performance scorecards and dashboards provide intuitive insight.

**VisitManager Portal**
- Completed visit records, patient comments, and visit start/completion times viewed in real-time.
- Comprehensive alerting and exceptions handling.
- Enter progress notes from the point of care and share progress notes between workers.

For more information please visit CellTrak.com or call 877-240-0467
Compliance – Reduce Missed Visits
On average, staff miss 3% of visits that cost your agency time and energy to resolve. Missed visits can mean lost revenue. With missed or late visit alerts, visits are prompted to be completed successfully or rescheduled quickly rendering guaranteed compliance to ordered services and revenue protection.

Increase Census
With VisitManager, your scheduling and delivery of care are much more efficient when your staff possess the tools to do more in their current workday. On average your caregivers will be able to visit one more patient/client per week with the use of VisitManager efficiencies.

Effective Scheduling
Increase revenue without increasing overhead. Schedulers are enabled to manage up to 10 additional patients on average per month.

Field Staff Safety
Our patented GPS mobile solutions enable coordinators to view locations, manage schedules and ensure safety for your staff in the field.

Reduce Travel Expenses
Travel expenses each month are 15-20% of recurring expenses paid out by agencies. VisitManager reduces mileage reimbursement by at least 20%.

Improve Patient Care
With improved compliance and increased census your agency is enabled to focus on and deliver better patient care.

Improved Payroll Processing
Better utilize your administrative staff by allocating their time to other needs of the agency. VisitManager reduces processing time by at least 75%. Administrative staff’s capacity can increase by at least 10%, creating gains in revenue.

The Now Factor
Mobile technology is now, and with a growing number of nearly 25% of care providers using mobile devices, the choice is clear. CellTrak is the leading expert in the mobile healthcare market and our solutions match the technology.

About CellTrak
CellTrak Technologies, Inc. is the leading provider of integrated Mobile solutions for the home healthcare, community care, hospice, and private duty markets. Our patented mobile solutions run on GPS-enabled mobile devices via a home health continuum technology platform which automates workflow and reduces cost. Data is communicated, stored and integrated using our patented Software-as-a-Service agency management platform, that eliminates the need for agencies to own and manage their own servers. CellTrak applications provides the infrastructure to all Home Healthcare Workers across the Canada, the United States and the United Kingdom to deliver millions of successful visits each week via CellTrak.

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For more information, please contact us at 1.877.240.0467 or sales@celltrak.com